

FAQs > Track Payment Status

1. How can a taxpayer get information regarding the status of payment/s made?

Taxpayers will be intimated regarding the payment status by SMS, E-mail and the same will also be updated on the GST Portal.

In the pre-login mode, taxpayers can track their payments using the Track Payment Status facility on the GST portal under Services > Payments > Track Payment Status.

In the post-login mode, taxpayers can access their Challan History under Services > Payments > Challan History.

2. What are different payment status types?

1. **Initiated** – Taxpayer has initiated e-payment and transaction is in progress and confirmation is awaited from Bank.
2. **Paid** – Payment is credited to cash ledger of the taxpayer.
3. **Not Paid** – Challan is generated by the taxpayer (this is default status of challan on generation).
4. **Failed** – Challan payment transaction of the taxpayer was unsuccessful (as communicated by bank).
5. **Paid at tax Office** - When Tax Officer deposits payment of the tax, collected from taxpayer, over the counter in the bank.
6. **Awaiting Bank Confirmation** - For e-payment mode of payment, transaction initiated by maker is pending approval of checker t the bank.
7. **Awaiting Bank Clearance** – Confirmation from bank to GST Portal is awaited for the OTC mode of payment, where bank has acknowledged the challan, but remittance is awaited.
8. **Expired** – Validity of challan has expired as no payment was made by taxpayer within 15 days of generation of the challan.
9. **Cheque/DD Dishonored** – Over the counter payment made by taxpayer was dishonored by the bank due to insufficient funds or any other reason.
10. **No Response from Bank** - Taxpayer has initiated payment process and no response is received from Bank on the GST Portal.
11. **Blocked** – When payment is debited in the bank and validity period of challan has expired on the GST Portal.